

S.T.A.R.T. Certification Program for Youth

Q: What is the START Program?

A: The Skills, Tasks, And Results Training Program was developed by the Educational Institute of the American Hotel & Lodging Association. Its nationally recognized for its curriculum in preparing students for entry into the lodging industry.



Q: How long is the START Program?

A: The START Program is approximately 12 weeks in length for in school youth, and 8 weeks for out of school youth. This includes approximately 80 contact hours for classroom training and approximately 100 hours of paid internship experience at a local hotel or retail store.

Q: Who is eligible for the Program?

A: The program is geared towards the youth living in low income households. If your family income falls above the qualifying level you can still be accepted into the apprenticeship program for a cost of \$795.00. The program is valued at a total cost of \$2,500.00.

Q: Where will class be held?

A: Location for the class will depend on what is most convenient for the students. Possible sites include the local library, local high schools, or the Doris Jones Building. In some cases, smaller classes will be offered at Niagara University. Locations on the eastern portion of the county will also be utilized to better accommodate students in those areas.

Q: When will class be held?

A: For out of school students, classes will be held from approximately 9am-3pm, three days a week. For those students who are currently enrolled in school, classes will be held after school from approximately 2:30pm-6pm, three days a week.

Q: Is transportation to the classes and internship provided?

A: Bus passes will be provided to those who need assistance with transportation.

Q: I'm interested, who do I contact to get started?

A: Contact our Training Manager, Michael Jeswald at (716) 205-0076.